

Menke Trucking Warehouse Definition of Services

Bill of Lading Preparation

Menke will prepare an outbound Bill of Lading at customer request.

Claims

Menke will investigate all claims of damage and shortage promptly and thoroughly. All claims must be submitted on appropriate claim forms. The claim will be investigated by Menke and the information turned over to our insurance underwriter for further review.

Commodities Not Handled

Menke will exclude the following commodities: art, contrabands, furs, jewelry, stones, precious metals, live animals, money. Menke reserves the right to refuse any other commodities it finds unsafe or deems necessary.

Cross Docking

Menke will unload product from one trailer and reload onto another trailer(s). Menke cross docking free time allowance is 48 hours. After the free time is exhausted the goods will be moved into warehouse and storage charges will apply. Pricing for Cross Docking is on a per load basis.

Detention Charges

Menke requires a 24-hour advance notice for all outbound and inbound shipments. This advance notice allows for us to plan for efficient loading and unloading procedures. Detention charges are paid at a base rate of \$25/hour, 4 hour max. Without a 24 hour notice trucks are loaded/unloaded as warehouse schedule allows. Menke will not be responsible for any detention charges without 24 hour advance shipment notice.

Hazardous Materials

Hazardous Materials will be accepted/rejected on a case by case basis.

Hours of Operation

Regular Hours: Mon-Thurs 8:00am-4:00pm EST
Friday by appt only

Inventory of Goods (Physical)

When requested, Menke will provide a physical inventory of goods stored in the warehouse. Inventory charges apply.

Delivery Verification

When requested, Menke will verify the goods received by SKU, PO, etc. to the Bill of Lading. Goods Verification charges apply.

Labeling

Menke will re-label received goods at the request of our customers. The customer is responsible for providing all instructions for the labeling. Labeling charges apply.

Minimum Charges

Minimum Charges for inbound and outbound handling will be charged on a per occurrence basis. Minimum charges for storage will be assessed as a monthly storage service. Charges for services will be either the actual charges or the minimum charges whichever is greater.

Pallet Cost

Menke will provide pallets for recouping, reloading, dunnage, or other requirements. Pallet cost and labor rates apply.

Photos

Menke will provide customer photos of customer goods prior to unloading or loading upon request. Photo charges apply.

Re-Stocking Goods

Menke will pull and stage goods for shipping upon receiving 24 hour advance shipping notice. All goods can stay in staging area for a total of 48 hours. If the shipment is cancelled or after the 48 hour time allowance is up the goods will be returned to the warehouse and re-stocking fees charged.

Sealing of Trailer

If requested by customer Menke will apply a seal to all outbound trailer loads. The seal will be applied by Menke employee and documented seal number documented on Bill of Lading.

Stretch Wrapping & Strapping

If requested by customer Menke will apply stretch wrapping and strapping to goods loaded on to pallets or re-palletized. Stretch wrapping costs apply.

Trailer Scaling

Menke will load all trailers according to customer diagram or request. If Menke is not supplied a diagram we will load the trailer to the best of our abilities to comply with federal rules with regards to legal weight limits. However Menke will not be responsible for any fines that may be assessed by an inspection agency.

Warehouse Agreement

An agreement between Menke LLC (warehouseman) and its customer (depositor) which establishes performance requirements, liabilities, and compensation specified by the Uniform Commercial Code is required for all customers that utilize Menke's warehouse services for a period of 30 days or longer. In this third party relationship, the depositor does not relinquish title to the goods. The depositor retains the risk of loss and/or damage to his goods while such goods are in possession of the warehouseman. The warehouseman's liability is limited to the loss and/or damage of goods directly resulting from the negligence of the warehouseman. It is the depositor's responsibility to insure his goods while in the possession of Menke.

Warehouse Receipt

Menke will issue a Non-Negotiable Warehouse Receipt for each shipment of goods received. The receipt will detail the product, quantity, and condition received. A copy of the receipt is available upon request to customers within 24 hours.